

Studio Lessons Policy

Studio Behavior

- Please arrive at least 5 minutes early. This gives you time to hang your coats, use the bathroom, file fingernails, have supplies ready, and WASH HANDS.
- One parent or adult caregiver is asked to attend lessons of children ages 11 and under. Parents or adult caregivers are asked to be responsible for their children at all times.
- Observers are welcome in the teaching areas. Please be respectful of the focus and concentration necessary for a good lesson.
- Family members and friends are welcome to sit in the reception area, where coloring books, magazines, games and toys are available. Please leave facilities in the same tidiness they were found.

Missed Lessons

- 24 hour notice is required to qualify as an excused absence. In the case of fever, exceptions can be made at teacher discretion.
- No portion of tuition, paid or outstanding, will be refunded or cancelled due to absence, withdrawal, or dismissal of student unless written notice of withdrawal is requested, received, and approved by the Executive Director.
- If the Carroll County Public Schools and/or the Carroll County Snow Emergency Plan is in effect, all Opus activities are cancelled, unless you and your teacher agree to conduct a virtual lesson. Decisions about cancellations will also be communicated via email and My Music Staff. When in doubt, contact your teacher.

Make-up lessons will be provided for...

- Lessons missed by the teacher for any reason
- Up to TWO lesson missed due to weather cancellation per school year, unless satisfied online at teacher & student discretion
- Up to ONE excused student absence per semester (provided during end of semester make-up week)